



Customer Advisory Board Working Group

Cortell Presentation 29 Aug 2023

Presenter: Karl Blackler





Working Group

Agenda

- Introductions
- Workflow
 - Current Process
 - Proposed Process
 - Data Movement
 - New Feature Ideas
- Open discussion









Beyond Bank













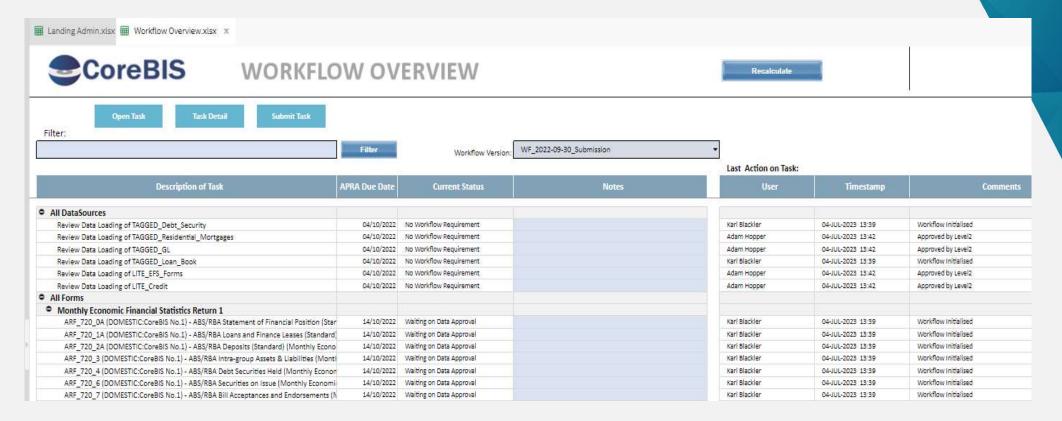






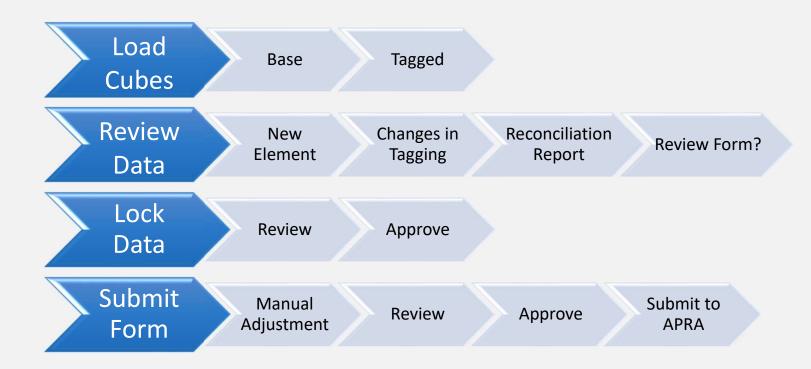


Workflow - Current Process





Workflow – Current Process





Workflow Versioning – Current Process

Working Version

- Linked to Source Data
- Drill through available
- Locked Data

Submitted Version

- Replication of Working Version
- Linked to Source Data
- Produced when Form Submitted

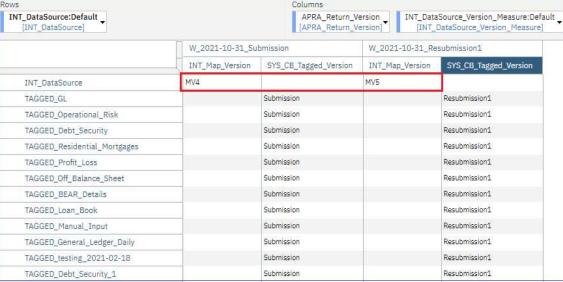
Final Version

- Form data converted to values
- Final version created when workflow Submit to APRA stage complete



Workflow Submission Versioning







Workflow – Current Process

Tagging and Mapping is versioned for every submission version

Provides drill-through functionality to source data

Allows for analysis of source data when queries raised at any point in time

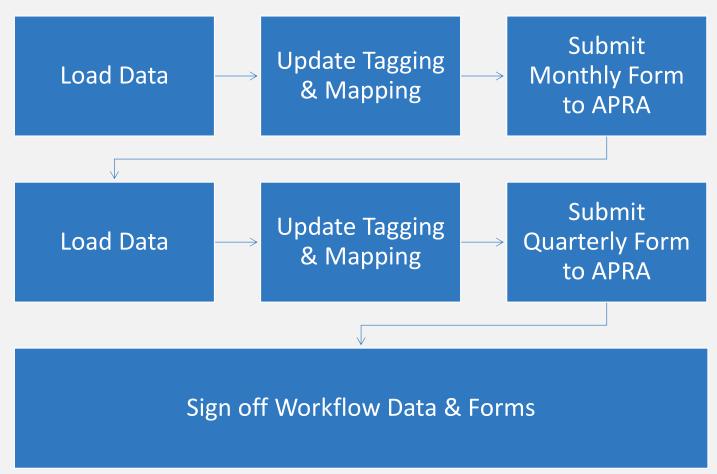
Data must be locked to Review and Approve Forms

Cannot update tagging and mapping after data is locked

Changes to base data, tagging or mapping updates will require a resubmission version

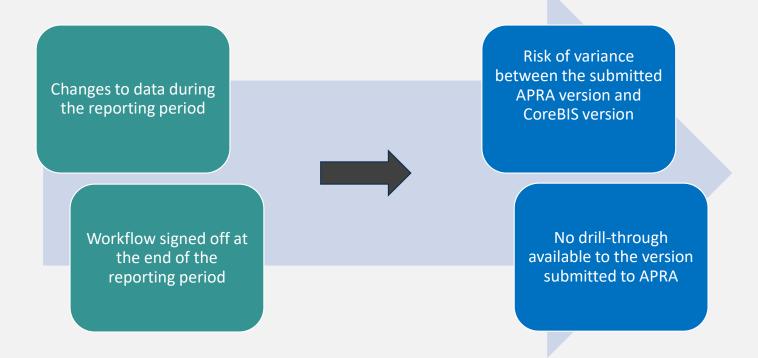


Workflow in Practice





Workflow in Practice - Risks





Workflow Change Considerations

- Multiple Submission versions
- Lock data at the start of the process with the option to Unlock the Data
- To make changes, copy to a new version and if changes are accepted prior version will be deleted

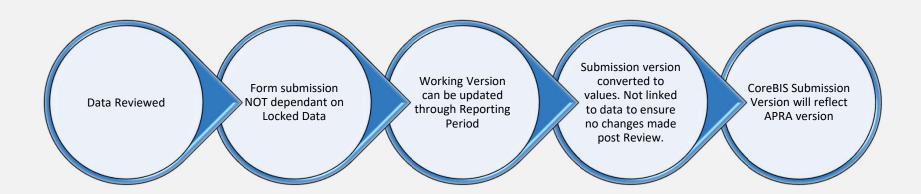


Workflow – Proposed Process

Load Cubes	Base	Tagged		
Review Data	New Element	Changes in Tagging	Reconciliation Report	Review Form
Submit Form	Manual Adjustment	Review	Approve	Submit to APRA
Review Data	Update Tagging	Update Mapping	Review Data Movement	
Submit Form	Manual Adjustment	Review	Approve	Submit to APRA
Lock Data	Review Data Movement	Approve	Create a Resubmission Version?	



Workflow – Proposed Changes





Workflow Versioning – Proposed Process

Working Version

- Linked to Source Data
- Drill through available
- Unlocked Data
- Values can update with data changes

Submitted Version

- Form data converted to values
- Data will not change after being sent to the Approver from the Reviewer
- The Approver cannot make manual adjustments

Final Version

- Form data stored as values
- The final version is created when the "Submit to APRA" submits the task



Data Movement Report

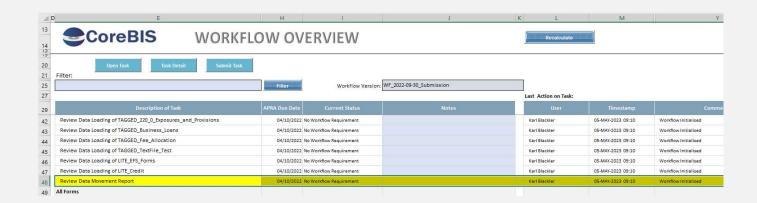
New Data Movement Report, aggregated per form variant to quickly identify movement between Working Version and Submitted Version.





Data Movement Report Features

- Data Movement Report Approval included in Workflow Overview for DataSources
- Only includes forms that have been submitted to APRA in Workflow for Period
- Variance will be absolute to identify movements between attributes that net out
- Data Movement Report will include comments to explain changes
- As data will not be locked, tagging and mapping can be updated to resolve unexpected variances





Process Change with Data Movement Report

- All data sources need ONLY to be Reviewed before the forms can progress in the workflow.
- Changes can still be made to base and tagged data after form submission. Mapping can also be updated.
- There is a risk that the values on a working version of the form can be changed. Therefore, the working version will no longer reflect the submitted Data.
- A review of the Data Movement Report will mitigate this risk and identify variances.
- DataSources Approved once all forms are submitted for that submission version.
- Workflow finalised and locked when DataSources Approved.



Other Workflow Features

- Screen for Permanent comments/notes at Form Level
- Add a "Started" or "In Progress" Status
- Add a user filter to select only tasks assigned to the user
- Improved metrics dashboard
- Alerts and SLA's around the task sign off dates
- Update the order of the drop-down menu for Workflow version selection to reverse chronological



